

Read Me CERES4.50.78 AE Configured for ITQ and Non-ITQ Job Queues can conflict (Ceres4.50.78)

Service Request or Support:

Issue addressed: When Agency Express is configured with separate Job Queues for ITQ and Non-ITQ processes (according to the “Agency Express Job Queue Setup” procedure document) one process or the other can fail due to a table lock error.

Type	ID	Name
	None	

This release presents a change in system usage methodology. The following procedure documents were updated accordingly.

1. Agency Express Job Queue Setup

Resolution: If table locking is an issue and a site is configured with separate ITQ and Non-ITQ Job Queues, combining both the ITQ and Non-ITQ processes under one Job Queue will minimize table locking. See “Agency Express Job Queue Setup” procedure document for instructions.