Read Me_CERES4.50.94_GetAllocations Action on Agency Order is not Abiding Shopper-Only Modifications (Ceres4.50.94)

Service Request or Support: The "Get Allocations" action on the Agency Order (Lines → Functions → Get Allocations) does not abide by the "Shopper Only" Order Modifications, which allows a Food Bank to add Allocated product to an Agency Express Order in "Shopper Only" mode. Since the Allocated product did not originate on Agency Express, the Allocated product is removed when Agency Express sends the Agency Order back to Ceres.

Type ID Name

Page 46 Sales Order Subform

This release does not present a change in system usage methodology.

Resolution: Ceres was enhanced to address the reported issue by adding logic to page 46 (Sales Order Subform) to check the 'Order Modifications' field from the Agency Header for 'Shopper Only' mode in order to prevent causing the Allocated Product to be "lost".